

Abstract

Garuda Indonesia is the airline company shareholders Indonesian received IOSA (IATA Monitoring System), an airline that has compiled with the best practices for safety and security. For make the travelers feel safe when they traveling with the Garuda Indonesia airline. Operations within a company have to communication with Internet and radio communication by staff will be coordinated with various departments and staff will divide to work, this job needs for the cooperation with other staff and required a lot of patience. Sometime the communication failure its make delay and congestion must connect with the other way for work still continuously and faster. The purpose is for useful to the other trainees that can use this manual learn more.

Key words : Garuda Indonesia / communication