

Abstract

Krung Thai Bank Public Company Limited is financial institution about service deposit money, withdraw money and transfer money and the credit. There are many types of loans. Home loans is importance for lifestyle. The customer choose home loans of Krung Thai Bank at Phetkasem 29 branch. Organization need to develop home loans in the service for complacence of the customer. According to the requirement of co-operative studies Siam university, from March 10, 2014 to June 27, 2014 I went to work at Krung Thai Bank at Phetkasem 29 branch. The followings are what I learn from Krung Thai Bank.

1. Learn how to process of Home loans.
2. Learn how to keep the data of customer.
3. Learn how importance documents.

Two frequently found problems are:

1. The customer don't send a documents.
2. The customer don't through a standard.

These two problems may disappoint the customers because of wasting their time.